



CANYON-OWYHEE SCHOOL SERVICE AGENCY

109 Penny Lane
Wilder, ID 83676
Phone (208) 482-6074
Fax (208) 482-7904

Patricia Frahm, CEO/Superintendent,
Tammie Anderson, Special Education Director;
Miren Lowry, Business Manager
and Clerk of the Board

January 10, 2025

Dear COSSA Families and Employees,

Wednesday afternoon, PowerSchool notified our school that COSSA Academy, #555 was affected by a cybersecurity incident that occurred on December 28th. According to PowerSchool, an unauthorized individual used a compromised credential to access their system. The threat actor then used maintenance access channels to access data stored on the school district's PowerSchool servers. Upon discovering the incident, PowerSchool notified law enforcement, locked down the system, and engaged [CyberSteward](#) and [CrowdStrike](#) to investigate and respond to the cybersecurity attack.

Once we were notified of this incident by PowerSchool, the school investigated access logs for PowerSchool and confirmed that the threat actor did in fact steal data from the Students table and the Teachers table in our PowerSchool database. These tables included records of students and teachers dating back to 2005. The personally identifiable information (PII) that was stolen was primarily limited to names, home addresses, phone numbers, and email addresses. It is important to know that we do not keep any social security numbers for students and/or social security numbers for teachers are not included in PowerSchool.

In a webinar on Wednesday, security officials from PowerSchool assured us that they have worked with the threat actor to ensure that all stolen records have subsequently been destroyed.

We are committed to safeguarding the data of our students, staff, and families. We will continue to communicate openly and transparently as we address this matter. If you have any questions or believe your information may have been compromised, please contact Patricia Frahm at (208) 880-2269.

Sincerely,

Patricia Frahm